



CATALYST FILTER FAQs

In what formats will I receive content from Catalyst Filter?

Filter includes audio, video, and written content, as well as periodic mailings and other perks. All of the audio and video is available in streaming media using a Flash player, and some will also be available for download at times.

I don't have Flash. How can I view the content?

Download the most recent version of Flash [here](#).

Why can't I just download all the content?

Because of copyright laws and agreements with our content providers, we are able to allow all media to be streamed, but not all media to be downloaded.

How much content will I have access to?

In order to bring you the best, Filter content will be refreshed regularly. You will typically have access to 12-15 audio presentations and 7-10 video presentations at a time.

How often will new content be released?

You'll see updates to Filter content monthly.

How will I know when new perks or content are added to the Filter website?

Check the website regularly for Filter updates. We'll also add an RSS feed shortly.

Will I get the talks from Catalyst 2007 through Filter?

The content from Catalyst 2007 will be available on Filter following the Catalyst 2008 conference.

Can I share my Filter login and password with my team so they can view Filter?

Your Filter membership is not transferrable and is designed to be used by only one person. If you'd like more people on your team to be able to use Filter, you can register them at www.catalystfilter.com.

Can I get a refund for my Filter subscription?

If you are unhappy with your Filter membership, we will flag your account to expire at the end of your current year of membership rather than be automatically renewed, however the registration fee is non-refundable.